## AGENDA REQUEST FORM THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA

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Eblic School	MEETING DATE	2020-09	9-15 10:05 - Regular	School Board	Meeting	Special Ord	
ITEM No.:	AGENDA ITEM	ITEMS				O Yes	● No
E-3.	CATEGORY	E. OFFI	CE OF STRATEGY	& OPERATION	NS	Tim	1 <b>e</b>
	DEPARTMENT	Procure	ment & Warehousin	g Services		Open A	genda
TITLE:			100 200 200 200 200 200 200 200 200 200			J [○ Yes	No
	f \$500,000 or Less - FY21-	-031 - Retire	ement Plan Administratio	n and Investment I	Management Services		
REQUESTED A	ACTION:						
Approve the recomi	mendation to award the abo						
through December Business Enterprise	31, 2023, Three (3) Years; e Vendor(s): None.	User Depar	rtment: Benefits; Award A	Amount: None; Awa	arded Vendor(s): BENC	OR, Inc.; Small/Minorit	ty/Women
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SUMMARY EXI	PLANATION AND BA	CKGRO	UND:		a		
	of Broward County, Florida			x (6) proposers for	RFP FY21-031 - Retirer	ment Plan Administrat	ion and
Investment Manage	ment Services. The BENC						
and the same of th	ernal Revenue Service. documents are available on	dina at: http	://www.broward.k12.fl.us	/oungly/agonda/DE	ED EV21		
	nAdmandinvestmentManag			/supply/agenda/RF	P_F121-		
	s been reviewed and appro			the Office of the Ge	eneral Counsel.		
SCHOOL BOAR	RD GOALS:						572 - 25CC50
O Goal 1: Hi	igh Quality Instruction	on 🔘	Goal 2: Safe & Sup	portive Enviro	nment ( Goal :	3: Effective Comr	munication
FINANCIAL IM	PACT:						
There is no financia	I impact to the District.				- II- CANDISTO		
EXHIBITS: (Lis	et)						
	nmary (2) Financial Ana	alvsis Wor	ksheet (3) Aareement	t (4) Recommen	dation Tabulation		
<u> </u>			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,				
BOARDACTIO	BOULE		SOURCE OF ADDITIONAL INFORMATION:			1	
APP	HUVED	1	Name: Dr. Dildra Martin-Ogburn			Phone: 754-32	21-3400
(For Official Scho	ool Board Records Office Only	)	Name: Mary C. C	oker		Phone: 754-32	21-0501
THE SCHOO	L BOARD OF BR	OWARI	COUNTY, FLO	RIDA A	Approved In Open	SEP 15 2	2020
Senior Leader of Maurice L. Woo	& Title ds - Chief Strategy &	Operatio	ns Officer		Board Meeting On:	<u> </u>	<del>/ / / </del>
madrice L. WOO					Ву:	Hazze C	Ken
Signature				1	(	School Board	Chair
	Maurice Wo						
	9/4/2020, 9:05	:11 AM					

Electronic Signature Form #4189 Revised 07/25/2019 RWR/ MLW/MCC/JM/DMO:ch

#### EXECUTIVE SUMMARY

### Recommendation of \$500,000 or Less FY21-031 - Retirement Plan Administration and Investment Management Services

#### Introduction

Responsible: Procurement & Warehousing Services (PWS)

This request is to approve the Agreement for Bencor, Inc. for the above referenced Request for Proposal (RFP). The contract term is January 1, 2021 through December 31, 2023, with two (2), one (1) year renewal options.

There is no financial impact to the District.

### Goods/Services Description Responsible: Benefits

The BENCOR National Plan includes two (2) tax-qualified, defined-contribution retirement investment plans, which are approved by the Internal Revenue Service and offered by BENCOR, Inc. (BENCOR). This Plan is divided into two (2) parts: 1) FICA Alternative Plan and 2) Special Pay Plan. Upon approval of this Board item, both the District and its retirees will benefit from tax savings with the associated benefits.

#### Procurement Method Responsible: PWS

The procurement method chosen was through a competitive solicitation, which is required by Purchasing Policy 3320, Part II, Rule D, and Florida Administration Code 6A-1.012(7).

A draft RFP for Retirement Plan Administration and Investment Management Services was developed and subsequently reviewed in a public meeting by the Superintendent's Insurance & Wellness Advisory Committee (SIWAC) on January 22, 2020. The RFP was released via DemandStar on April 8, 2020, and proposals were opened on May 12, 2020.

The School Board of Broward County, Florida (SBBC), received responses from six (6) proposers for RFP FY21-031 – Retirement Plan Administration and Investment Management Services:

- BENCOR, Inc.
- Empower Retirement, LLC
- ICMA-RC
- MidAmerica Administrative & Retirement Solutions, LLC
- Nationwide Retirement Solutions, Inc.
- VALIC

On July 8, 2020 the SIWAC met to evaluate the above Proposals. Prior to the evaluation of the Proposals, the Committee was informed that three (3) of the proposers did not meet the minimum requirements outlined in the RFP. The Committee voted to find the following Proposers non-responsive and therefore were not evaluated:

- Empower: Failure to meet the requirements in Section 6.4, Insurance Requirements
- ICMA-RC: Failure to meet the requirements in Section 7.1, Liability
- VALIC: Failure to meet the requirements in Section 6.4, Insurance Requirements

Recommendation of \$500,000 or Less FY21-031 – Retirement Plan Administration and Investment Management Services September 15, 2020 Board Agenda Page 2

Procurement Method (Continued) Responsible: PWS

The remaining proposals from BENCOR, Inc., MidAmerica Administrative & Retirement Solutions, LLC and Nationwide Retirement Solutions, Inc. were evaluated by the SIWAC, based on Experience & Qualifications, Scope of Services, Cost and Small/Minority/Women Business Enterprise. As a result of the scoring and subsequent negotiations, the SIWAC voted to recommend to the Superintendent the following award:

BENCOR, Inc.

The Affirmative Procurement Initiative implemented in this solicitation is the Minority/Women Business Enterprise Annual Aspirational Goals.

Financial Impact

Responsible: PWS and Benefits

There is no financial impact to the District.



### PROCUREMENT & WAREHOUSING SERVICES

#### FINANCIAL ANALYSIS WORKSHEET

BID INFORMA		
FY21-031	Preparation Date:	August 17, 2020
	Buyer/PA:	CHUCK HIGH
		RETIREMENT PLAN ADMINISTRATION
\$0	Bid Title:	AND INVESTMENT MANAGEMENT
NEW BID		SERVICES
7/1/2015	New Bid Term (In Months):	36
12/31/2020	# of Months Into Bid:	62
SPEND REPOR	TING	
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M/WBE S	tatus (If applicable):	Spend:
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	TAL SPEND:	\$ - \$ -
	16-005V \$0 \$0 NEW BID 7/1/2015 12/31/2020 SPEND REPOR M/WBE St	\$0 SO Bid Title:  NEW BID  7/1/2015 New Bid Term (In Months): 12/31/2020 # of Months Into Bid:  SPEND REPORTING  \$0 SO SO SO SO WENDOR INFORMATION M/WBE Status (If applicable):  PO VENDOR SPEND:

#### AGREEMENT

THIS AGREEMENT is made and entered into as of this 15th day of Siptember 2020, by and between

#### THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA

(hereinafter referred to as "SBBC"), a body corporate and political subdivision of the State of Florida, whose principal place of business is 600 Southeast Third Avenue, Fort Lauderdale, Florida 33301

and

#### BENCOR, INC.

(hereinafter referred to as "BENCOR"), whose principal place of business is 2 N. Tamiami Trail. Suite 602 Sarasota, Florida 34236

WHEREAS, SBBC issued a Request for Proposal identified as RFP FY21-031 - Retirement Plan Administration and Investment Management Services dated April 8, 2020 and amended by Addendum Number One dated April 29, 2020, (herein referred to as 'RFP") which is incorporated by reference herein, for the purpose of receiving proposals for Retirement Plan Administration and Investment Management Services; and

WHEREAS. BENCOR offered a proposal dated May 12, 2020 (hereinafter referred to as "Proposal") which is incorporated by reference herein, in response to the RFP; and

WHEREAS. BENCOR desires to provide SBBC, and SBBC desires to receive from BENCOR, Retirement Plan Administration and Investment Management Services.

**NOW, THEREFORE.** in consideration of the premises and of the mutual covenants contained herein and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties hereby agree as follows:

#### ARTICLE 1 - RECITALS

1.01 <u>Recitals</u>. The Parties agree that the foregoing recitals are true and correct and that such recitals are incorporated herein by reference.

#### **ARTICLE 2 – SPECIAL CONDITIONS**

2.01 <u>Term of Agreement</u>. Unless terminated earlier pursuant to Section 3.05 of this Agreement, the term of this Agreement shall commence on January 1, 2021 and conclude on December 31, 2023. The term of the Agreement may be extended by two (2) additional one-year

periods. If needed, upon SBBC's sole option after the initial contract period or any one-year renewal option, SBBC may exercise its option to extend the contract for 180 days beyond the expiration period.

- 2.02 <u>Participants Fees.</u> The following fees and basis points are charged against the participants plan balance, there are no fees, cost of basis points charged to SBBC.
- a. If a member has an account balance under \$1,000 and has had no contributions for over 2 years, the member's account will be charged \$1.00 per month.
- b. There are no fees associated with loans, wire transfers, annual maintenance, as further outlined within their Proposal.
- 2.03 <u>Crediting Rate.</u> The minimum Crediting Rate for the guaranateed fund through Lincoln will be 2.0% for the term of the Agreement, including the optional renewal options. If Credititing Rates increase, SBBC members Crediting Rate will also increase.
- 2.04 **Revenue Sharing** Lincoln Financial will share revenue of 40 basis points with Bencor of the assets that the Members have invested in the funds, (other than the guarantee issue fund) for the administration of the Plan's non-guaranteed investment options.
- 2.05 **Fund Mapping.** Bencor will provide SBBC with the fund mapping and fundsthat will be available to the members as of January 1, 2021. SBBC can modify the funds that are being offered throughout the term of the Agreement. SBBC will review the investment fund options periodicly and may request fund changes to specific investment fund/s per their direction.
- 2.06 Plan Offerings: Bencor will offer these products through the 401 plans, as further outlined within their Proposal.
- 2.07 <u>Annual Revenue Disclosure</u>. BENCOR agrees to provide annual revenue disclosures and reconciliation utilizing data included through December 31<sup>st</sup> of each year and provide no later than March 1<sup>st</sup> of the following year.
- 2.08 <u>Product Offering and Marketing</u>. If BENCOR offers a better program nationally, including any feature, provision, investment option or expense structure, SBBC will be given the option to move to this program upon SBBC's review and sole option to implement this program.
- 2.09 <u>Personnel</u>. Bencor agrees to employ and use only W-2 employees in the servicing of the SBBC account. Bencor also agrees to provide SBBC with a list of salaried approved personnel to service and educate the SBBC participants and account.
- 2.10 <u>Distribution of Funds</u>. BENCOR agrees to process all requests in good order within 1-3 business days of receipt. BENCOR further agrees to provide metrics around such performance.

2.11 <u>Participants Statements and Communications</u>. BENCOR agrees to provide both Special Pay and FICA Alternative members statements and outline any explicit fees being charged in a dollar value format on the front page of the Participants Statements.

BENCOR also agrees to create and mail communication to participants to educate them on the On-demand Services and will provide SBBC with an electronic version to place on the Benefits Department's website. BENCOR further agrees to request personal email addresses from participants via their statement. BENCOR further agrees to develop and submit for SBBC's Benefits Department review and approval of all communication materials, including an educational video.

2.12 <u>Investment Options</u>. BENCOR agrees, effective January 31, 2021 that all new contributions will be directed to the Proposed Fund Line-up as specified in their proposal dated May 12, 2020. BENCOR further agrees that the default investment fund, effective January 1, 2021 will be the Lincoln Stable Value Account Z110X. In addition BENCOR agrees that the mapping for existing funds will be completed no later than January 31, 2021.

BENCOR agrees that SBBC's program will be 100 percent open architecture and SBBC will be able to review current fund offerings and upon completion of due diligence, implement changes, as needed throughout the term of the Agreement.

- 2.13 <u>Performance Standards</u>. BENCOR agrees to the Performance Guarantees as outlined in the RFP, with no deviations. BENCOR further agrees to provide reporting metrics annually, as outlined by SBBC.
- 2.14 <u>Services</u>: BENCOR will provide SBBC with services, as proposed in its Proposal and in compliance with this Agreement and the RFP and its Addenda.
- 2.15 <u>Priority of Documents</u>. In the event of a conflict between documents, the following priority of documents shall govern.

First: This Agreement, then;

Second: Addendum No. One dated, April 29, 2020, then:

Third: RFP FY21-031 - Retirement Plan Administration and Investment

Management Services, then:

Fourth: Proposal submitted in response to RFP FY21-031 by BENCOR, Inc.

2.16 <u>S/M/WBE Commitment</u>. Throughout the term of the Agreement, BENCOR shall take commercially reasonable steps and use commercially reasonable resources to identify SBBC-certified S/M/WBE vendors who may be engaged to fulfill various aspects of the Agreement,

including, for instance, without limitation, S/M/WBE vendors to provide office supplies, travel, printing, janitorial supplies/services, consulting services, trade services, installation and repair services, medical supplies, where feasible. BENCOR agrees to provide monthly reports and to conduct quarterly meetings with SBBC to discuss progress in meeting the SBBC's objectives regarding S/M/WBE participation, including dollars spent on S/M/WBE vendors for the quarter; and to continue to assess throughout the term of the Agreement new possibilities for S/M/WBE vendor participation suggested by SBBC. If at any time during the term the parties agree that it is reasonably feasible to include a specific dollar figure for S/M/WBE participation, the Agreement shall be amended to include the dollar participation objective. BENCOR will utilize a SBBC certified S/M/WBE vendor with a minimum financial commitment of \$15,000 annually.

- 2.17 <u>Minority Scholarships</u>. Bencor agrees to donate \$4,000 per year to the Broward Education Foundation for Minority Scholarships for SBBC minority students. If SBBC exercises its one-year renewal options. Bencor agrees to donate \$4,000 for each of the renewal years.
- 2.18 Inspection of **BENCOR**'s Records by SBBC. BENCOR shall establish and maintain books, records and documents (including electronic storage media) sufficient to reflect all income and expenditures of funds provided by SBBC under this Agreement. All BENCOR Records, regardless of the form in which they are kept, shall be open to inspection and subject to audit, inspection, examination, evaluation and/or reproduction, during normal working hours, by SBBC's agent or its authorized representative to permit SBBC to evaluate, analyze and verify the satisfactory performance of the terms and conditions of this Agreement and to evaluate, analyze and verify any and all invoices, billings, payments and/or claims submitted by BENCOR or any of BENCOR's payees pursuant to this Agreement. BENCOR's Records subject to examination shall include, without limitation, those records necessary to evaluate and verify direct and indirect costs (including overhead allocations) as they may apply to costs associated with this Agreement. BENCOR's Records subject to this section shall include any and all documents pertinent to the evaluation, analysis, verification and reconciliation of any and all expenditures under this Agreement without regard to funding sources.
- (a) <u>BENCOR's Records Defined</u>. For the purposes of this Agreement, the term "BENCOR's Records" shall include, without limitation, and any supporting documents that would substantiate, reconcile or refute any charges and/or expenditures related to this Agreement.
- (b) <u>Duration of Right to Inspect</u>. For the purpose of such audits, inspections, examinations, evaluations and/or reproductions, SBBC's agent or authorized representative shall have access to *BENCOR's* Records from the effective date of this Agreement, for the duration of the term of this Agreement, and until the later of five (5) years after the termination of this Agreement or five (5) years after the date of final payment by SBBC to *BENCOR* pursuant to this Agreement.
- (c) <u>Notice of Inspection</u>. SBBC's agent or its authorized representative shall provide *BENCOR* reasonable advance notice (not to exceed two (2) weeks) of any intended audit, inspection, examination, evaluation and or reproduction.
- (d) <u>Audit Site Conditions</u>. SBBC's agent or its authorized representative shall have access to *BENCOR's* facilities and to any and all records related to this Agreement, and shall Agreement with BENCOR, INC.

  Page 4 of 13

be provided adequate and appropriate work space in order to exercise the rights permitted under this section.

- (e) <u>Failure to Permit Inspection</u>. Failure by BENCOR to permit audit, inspection, examination, evaluation and/or reproduction as permitted under this Section shall constitute grounds for termination of this Agreement by SBBC for cause and shall be grounds for the denial of some or all of any *of BENCOR's* claims for payment by SBBC.
- (f) Overcharges and Unauthorized Charges. If an audit conducted in accordance with this Section discloses overcharges or unauthorized charges to SBBC by BENCOR in excess of two percent (2%) of the total billings under this Agreement, the actual cost of SBBC's audit shall be paid by BENCOR. If the audit discloses billings or charges to which BENCOR is not contractually entitled. BENCOR shall pay said sum to SBBC within twenty (20) days of receipt of written demand under otherwise agreed to in writing by both parties.
- (g) Inspection of Subcontractor's Records. BENCOR shall require any and all subcontractors, insurance agents and material suppliers (hereafter referred to as "Payees") providing services or goods with regard to this Agreement to comply with the requirements of this section by insertion of such requirements in any written subcontract. Failure by BENCOR to include such requirements in any subcontract shall constitute grounds for termination of this Agreement by SBBC for cause and shall be grounds for the exclusion of some or all of any Payee's costs from amounts payable by SBBC to BENCOR pursuant to this Agreement and such excluded costs shall become the liability of BENCOR.
- (h) <u>Inspector General Audits</u>. *BENCOR* shall comply and cooperate immediately with any inspections, reviews, investigations, or audits deemed necessary by the Florida Office of the Inspector General or by any other state or federal officials.
- 2.19 <u>Notice</u>. When any of the parties desire to give notice to the other, such notice must be in writing, sent by U.S. Mail, postage prepaid, addressed to the party for whom it is intended at the place last specified; the place for giving notice shall remain such until it is changed by written notice in compliance with the provisions of this paragraph. For the present, the Parties designate the following as the respective places for giving notice:

To SBBC: Superintendent of Schools

The School Board of Broward County, Florida

600 Southeast Third Avenue, 10th Floor

Fort Lauderdale, Florida 33301

With a Copy to: Director, Benefits & Employment Services

7770 W. Oakland Park Blvd. Sunrise, Florida 33351

To BENCOR: Hugh B. Bishop, Esq., President, BENCOR, Inc.

2 N. Tamiami Trail, Suite 602 Sarasota, Florida 34236

With a Copy to: BENCOR, Inc.

2 N. Tamiami Trail, Suite 602 Sarasota, Florida 34236

- 2.20 <u>HIPAA Compliance</u>. BENCOR acknowledges that the Health Insurance Portability and Accountability Act ("HIPAA") and the Health Information Technology for Economic and Clinical Health Act of 2009 ("HITECH Act") (HIPAA and HITECH Act are collectively referred to herein as "HIPAA") protect the privacy of protected health information ("PHI") and may be applicable to student records in certain circumstances; and shall enter into SBBC's HIPAA Business Associate Agreement ("BAA") attached as **Exhibit A**. PHI may be used and disclosed only in compliance with HIPAA.
- Inspection of BENCOR Records by SBBC. BENCOR shall establish and maintain books, records and documents (including electronic storage media) related to this Agreement. All of BENCOR's Records, regardless of the form in which they are kept, shall be open to inspection and subject to audit. inspection, examination, evaluation and/or reproduction. during normal working hours, by SBBC agent or its authorized representative. For the purpose of such audits, inspections, examinations, evaluations and/or reproductions, SBBC's agent or authorized representative shall have access to BENCOR's Records from the effective date of this Agreement, for the duration of the term of the Agreement, and until the later of five (5) years after the termination of this Agreement or five (5) years after the date of final payment by SBBC to BENCOR pursuant to this Agreement. SBBC's agent or its authorized representative shall provide BENCORwith reasonable advance notice (not to exceed two (2) weeks) of any intended audit. inspection, examination, evaluation and or reproduction. SBBC's agent or its authorized representative shall have access to the BENCOR's facilities and to any and all records related to the Agreement, and shall be provided adequate and appropriate work space in order to exercise the rights permitted under this section. BENCOR shall comply and cooperate immediately with any inspections, reviews, investigations, or audits deemed necessary by the Florida Office of the Inspector General or by any other state or federal officials.
- 2.22 <u>Background Screening.</u> BENCOR shall comply with all requirements of Sections 1012.32 and 1012.465, Florida Statutes, and all of its personnel who (1) are to be permitted access to school grounds when students are present, (2) will have direct contact with students, or (3) have access or control of school funds, will successfully complete the background screening required by the referenced statutes and meet the standards established by the statutes. This background screening will be conducted by SBBC in advance of BENCOR or its personnel providing any services under the conditions described in the previous sentence. BENCOR shall bear the cost of acquiring the background screening required by Section 1012.32, Florida Statutes, and any fee imposed by the Florida Department of Law Enforcement to maintain the fingerprints provided with respect to BENCOR and its personnel. The parties agree that the failure of BENCOR to

perform any of the duties described in this section shall constitute a material breach of this Agreement entitling SBBC to terminate immediately with no further responsibilities or duties to perform under this Agreement. BENCOR agrees to indemnify and hold harmless SBBC, its officers and employees from any liability in the form of physical or mental injury, death or property damage resulting from BENCOR's failure to comply with the requirements of this section or with Sections 1012.32 and 1012.465, Florida Statutes.

- 2.23 <u>Liability</u>. This section shall survive the termination of all performance or obligations under this Agreement and shall be fully binding until such time as any proceeding brought on account of this Agreement is barred by any applicable statute of limitations.
- (a) By SBBC: SBBC agrees to be fully responsible up to the limits of Section 768.28. Florida Statutes, for its acts of negligence, or its employees' acts of negligence when acting within the scope of their employment and agrees to be liable, up to the limits of Section 768.28. Florida Statutes, for any damages resulting from said negligence.
- (b) By BENCOR: BENCOR agrees to indemnify, hold harmless and defend SBBC, its agents, servants and employees from any and all claims, judgments, costs, and expenses including, but not limited to, reasonable attorney's fees, reasonable investigative and discovery costs, court costs and all other sums which SBBC, its agents, servants and employees may pay or become obligated to pay on account of any, all and every claim or demand, or assertion of liability, or any claim or action founded thereon, arising or alleged to have arisen out of the products, goods or services furnished by BENCOR, its agents, servants or employees: the equipment of BENCOR, its agents, servants or employees while such equipment is on premises owned or controlled by SBBC; or the negligence of BENCOR or the negligence of BENCOR's agents when acting within the scope of their employment, whether such claims, judgments, costs and expenses be for damages, damage to property including SBBC's property, and injury or death of any person whether employed by BENCOR, SBBC or otherwise.

#### 2.24 Nondiscrimination.

- (a) As a condition of entering into this Agreement, BENCOR represents and warrants that it will comply with the SBBC's Commercial Nondiscrimination Policy, as described under, Section D.1 of SBBC's Policy No. 3330 Supplier Diversity Outreach Program.
- (b) As part of such compliance, BENCOR shall not discriminate on the basis of race, color, religion, ancestry or national origin, sex, age, marital status, sexual orientation, or on the basis of disability or other unlawful forms of discrimination in the solicitation, selection, hiring, or commercial treatment of subcontractors, vendors, suppliers, or commercial customers, nor shall BENCOR retaliate against any person for reporting instances of such discrimination. BENCOR shall provide equal opportunity for subcontractors, vendors, and suppliers to participate in all of its public sector and private sector subcontracting and supply opportunities, provided that nothing contained in this clause shall prohibit or limit otherwise lawful efforts to remedy the effects of marketplace discrimination that have occurred or are occurring in the SBBC's relevant marketplace. BENCOR understands and agrees that a material violation of this clause shall be considered a material breach of this Agreement and may result in termination of this Agreement,

- (c) disqualification of the company from participating in SBBC Agreements, or other sanctions. This clause is not enforceable by or for the benefit of, and creates no obligation to, any third party.
- 2.25 Annual Appropriation. The performance and obligations of SBBC under this Agreement shall be contingent upon an annual budgetary appropriation by its governing body. If SBBC does not allocate funds for the payment of services or products to be provided under this Agreement, this Agreement may be terminated by SBBC at the end of the period for which funds have been allocated. SBBC shall notify the other party at the earliest possible time before such termination. No penalty shall accrue to SBBC in the event this provision is exercised, and SBBC shall not be obligated or liable for any future payments due or any damages as a result of termination under this section.
- 2.26 <u>Excess Funds</u>. Any party receiving funds paid by SBBC under this Agreement agrees to promptly notify SBBC of any funds erroneously received from SBBC upon the discovery of such erroneous payment or overpayment. Any such excess funds shall be refunded to SBBC.

#### **ARTICLE 3 – GENERAL CONDITIONS**

- 3.01 No Waiver of Sovereign Immunity. Nothing herein is intended to serve as a waiver of sovereign immunity by any agency or political subdivision to which sovereign immunity may be applicable or of any rights or limits to liability existing under Section 768.28. Florida Statutes. This section shall survive the termination of all performance or obligations under this Agreement and shall be fully binding until such time as any proceeding brought on account of this Agreement is barred by any applicable statute of limitations.
- 3.02 No Third Party Beneficiaries. The parties expressly acknowledge that it is not their intent to create or confer any rights or obligations in or upon any third person or entity under this Agreement. None of the parties intend to directly or substantially benefit a third party by this Agreement. The parties agree that there are no third party beneficiaries to this Agreement and that no third party shall be entitled to assert a claim against any of the parties based upon this Agreement. Nothing herein shall be construed as consent by an agency or political subdivision of the State of Florida to be sued by third parties in any matter arising out of any Agreement.
- 3.03 <u>Independent Contractor</u>. The parties to this Agreement shall at all times be acting in the capacity of independent contractors and not as an officer, employee or agent of one another. Neither party or its respective agents, employees, subcontractors or assignees shall represent to others that it has the authority to bind the other party unless specifically authorized in writing to do so. No right to SBBC retirement, leave benefits or any other benefits of SBBC employees shall exist as a result of the performance of any duties or responsibilities under this Agreement. SBBC shall not be responsible for social security, withholding taxes, contributions to unemployment compensation funds or insurance for the other party or the other party's officers, employees, agents, subcontractors or assignees.

#### ARTICLE 3 - GENERAL CONDITIONS cont'd

- 3.04 <u>Default</u>. The parties agree that, in the event that either party is in default of its obligations under this Agreement, the non-defaulting party shall provide to the defaulting party (30) days written notice to cure the default. However, in the event said default cannot be cured within said thirty (30) day period and the defaulting party is diligently attempting in good faith to cure same, the time period shall be reasonably extended to allow the defaulting party additional cure time. Upon the occurrence of a default that is not cured during the applicable cure period, this Agreement may be terminated by the non-defaulting party upon thirty (30) days notice. This remedy is not intended to be exclusive of any other remedy, and each and every such remedy shall be cumulative and shall be in addition to every other remedy now or hereafter existing at law or in equity or by statute or otherwise. No single or partial exercise by any party of any right, power, or remedy hereunder shall preclude any other or future exercise thereof. Nothing in this section shall be construed to preclude termination for convenience pursuant to Section 3.05.
- SBBC during the term hereof upon thirty (30) days written notice to the other parties of its desire to terminate this Agreement. In the event of such termination, SBBC shall be entitled to a *pro rata* refund of any pre-paid amounts for any services scheduled to be delivered after the effective date of such termination. SBBC shall have no liability for any property left on SBBC's property by any party to this Agreement after the termination of this Agreement. Any party contracting with SBBC under this Agreement agrees that any of its property placed upon SBBC's facilities pursuant to this Agreement shall be removed within ten (10) business days following the termination, conclusion or cancellation of this Agreement and that any such property remaining upon SBBC's facilities after that time shall be deemed to be abandoned, title to such property shall pass to SBBC, and SBBC may use or dispose of such property as SBBC deems fit and appropriate.
- 3.06 <u>Compliance with Laws</u>. Each party shall comply with all applicable federal, state and local laws, SBBC policies, codes, rules and regulations in performing its duties, responsibilities and obligations pursuant to this Agreement.
- 3.07 <u>Place of Performance</u>. All obligations of SBBC under the terms of this Agreement are reasonably susceptible of being performed in Broward County, Florida and shall be payable and performable in Broward County, Florida.
- 3.08 Governing Law and Venue. This Agreement shall be interpreted and construed in accordance with and governed by the laws of the State of Florida. Any controversies or legal problems arising out of this Agreement and any action involving the enforcement or interpretation of any rights hereunder shall be submitted exclusively to the jurisdiction of the State courts of the Seventeenth Judicial Circuit of Broward County, Florida or to the jurisdiction of the United States District Court for the Southern District of Florida. Each party agrees and admits that the state courts of the Seventeenth Judicial Circuit of Broward County, Florida or the United States District Court for the Southern District of Florida shall have jurisdiction over it for any dispute arising under this Agreement.
- 3.09 Entirety of Agreement. This document incorporates and includes all prior negotiations, correspondence, conversations, agreements and understandings applicable to the matters contained herein and the parties agree that there are no commitments, agreements or understandings concerning the subject matter of this Agreement that are not contained in this

#### ARTICLE 3 - GENERAL CONDITIONS cont'd

document. Accordingly, the parties agree that no deviation from the terms hereof shall be predicated upon any prior representations or agreements, whether oral or written.

- 3.10 <u>Binding Effect</u>. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and assigns.
- 3.11 <u>Assignment</u>. Neither this Agreement nor any interest herein may be assigned, transferred or encumbered by any party without the prior written consent of the other party. There shall be no partial assignments of this Agreement including, without limitation, the partial assignment of any right to receive payments from SBBC.
- 3.12 <u>Captions</u>. The captions, section designations, section numbers, article numbers, titles and headings appearing in this Agreement are inserted only as a matter of convenience, have no substantive meaning, and in no way define, limit, construe or describe the scope or intent of such articles or sections of this Agreement, nor in any way affect this Agreement and shall not be construed to create a conflict with the provisions of this Agreement.
- 3.13 <u>Severability</u>. In the event that any one or more of the sections, paragraphs, sentences, clauses or provisions contained in this Agreement is held by a court of competent jurisdiction to be invalid, illegal, unlawful, unenforceable or void in any respect, such shall not affect the remaining portions of this Agreement and the same shall remain in full force and effect as if such invalid, illegal, unlawful, unenforceable or void sections, paragraphs, sentences, clauses or provisions had never been included herein.
- 3.14 <u>Preparation of Agreement</u>. The parties acknowledge that they have sought and obtained whatever competent advice and counsel as was necessary for them to form a full and complete understanding of all rights and obligations herein and that the preparation of this Agreement has been their joint effort. The language agreed to herein expresses their mutual intent and the resulting document shall not, solely as a matter of judicial construction, be construed more severely against one of the parties than the other.
- 3.15 <u>Amendments</u>. No modification, amendment, or alteration in the terms or conditions contained herein shall be effective, unless contained in a written document prepared with the same or similar formality as this Agreement and executed by each party hereto.
- 3.16 <u>Waiver</u>. The parties agree that each requirement, duty and obligation set forth herein is substantial and important to the formation of this Agreement and, therefore, is a material term hereof. Any party's failure to enforce any provision of this Agreement shall not be deemed a waiver of such provision or modification of this Agreement unless the waiver is in writing and signed by the party waiving such provision. A written waiver shall only be effective as to the specific instance for which it is obtained and shall not be deemed a continuing or future waiver.
- 3.17 <u>Force Majeure</u>. Neither party shall be obligated to perform any duty, requirement or obligation under this Agreement if such performance is prevented by fire, hurricane, earthquake, explosion, wars, sabotage, accident, flood, acts of God, strikes, or other labor disputes, riot or civil commotions, epidemics, pandemics, government regulations, and the issuance or extension of existing government orders of the United States, the State of Florida, or local county and municipal governing bodies, or by reason of any other matter or condition beyond the control of either party, and

#### ARTICLE 3 - GENERAL CONDITIONS cont'd

which cannot be overcome by reasonable diligence and without unusual expense ("Force Majeure"). In no event shall lack of funds on the part of either party be deemed Force Majeure.

- 3.18 <u>Survival</u>. All representations and warranties made herein, indemnification obligations, obligations to reimburse SBBC, obligations to maintain and allow inspection and audit of records and property, obligations to maintain the confidentiality of records, reporting requirements, and obligations to return public funds shall survive the termination of this Agreement.
- 3.19 <u>Counterparts and Multiple Originals.</u> This Agreement may be executed in multiple originals, and may be executed in counterparts, each of which shall be deemed to be an original, but all of which, taken together, shall constitute one and the same Agreement.
- 3.20 <u>Agreement Administration</u>. SBBC has delegated authority to the Superintendent of Schools or his/her designee to take any actions necessary to implement and administer this Agreement.
- 3.21 <u>Authority</u>. Each person signing this Agreement on behalf of either party individually warrants that he or she has full legal power to execute this Agreement on behalf of the party for whom he or she is signing, and to bind and obligate such party with respect to all provisions contained in this Agreement.

**IN WITNESS WHEREOF.** the Parties hereto have made and executed this Agreement on the date first above written.

#### FOR SBBC:

(Corporate Seal):

THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA

Approved as to Form and Legal Content:

ATTEST:

Robert W. Runcie. Superintendent of Schools

Donna P. Korn. Chair

### FOR BENCOR, INC.:

(Corporate Seal)	
ATTEST:	BENCOR, INC.
. Secretary Witness	Print Name: Hugh BIShOP  Title: TRESISENT & CEO
Witness	
The Following Notarization is Required for Whether the Party Chose to Use a Secret STATE OF FIRE STATE OF SARASOLA	
or $\square$ online notarization, this August 18, 2 of officer or agent, title of officer or agent) of $\_$	rporation. He/she is personally known to me (type of
My Commission Expires: $3 19 22$	Signature - Notary Public
(SEAL)  Carole J. Dubosky NOTARY PUBLIC STATE OF FLORIDA Comm# GG189603 Expires 3/19/2022	Notary's Printed Name  189603  Notary's Commission No.

#### HIPAA BUSINESS ASSOCIATE AGREEMENT

#### THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA

(hereinafter referred to as "SBBC" or "Covered Entity"), a body corporate and political subdivision of the State of Florida, whose principal place of business is 600 Southeast Third Avenue, Fort Lauderdale, Florida 33301

and

#### BENCOR, INC.

(hereinafter referred to as "Business Associate"), whose principal place of business is 2 N. Tamiami Trail, Suite 602 Sarasota, Florida 34236

WHEREAS, by virtue of some of the services that Business Associate performs for SBBC. Business Associate may be a "business associate," as that term is defined in 45 C.F.R. §160.103; and

WHEREAS, SBBC and Business Associate may share Protected Health Information ("PHI") (as defined below) in the course of their relationship; and

WHEREAS. SBBC and Business Associate understand that, with respect to coverages subject to regulation under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), they are subject to the requirements governing business associates, including but not limited to the Privacy Rule and the Security Rule (both defined below) of HIPAA, the Health Information Technology for Economic and Clinical Health Act of 2009 ("HITECH"), the Omnibus Rule of 2013, and applicable Florida law, any of which may be amended from time to time or supplemented by new legislation or guidance (hereinafter collectively referred to as "Business Associate Requirements"); and

WHEREAS. SBBC and Business Associate intend to fully comply with current and future Business Associate requirements and mutually desire to outline their individual responsibilities with respect to Protected Health Information ("PHI") as mandated by the "Privacy Rule", the "Security Rule", and the HITECH Act; and

WHEREAS. SBBC and Business Associate understand and agree that the Business Associate requirements require SBBC and Business Associate to enter into a Business Associate Agreement which shall govern the use and/or disclosure of PHI and the security of Electronic PHI ("ePHI").

**NOW, THEREFORE,** the parties hereto agree as follows:

#### <u>ARTICLE 1 – RECITALS</u>

- Definitions. When used in this Agreement and capitalized, the following terms have the following meanings:
  - (a) "Breach" has the same meaning as that term is defined in §13400 of the HITECH Act and shall include the unauthorized acquisition, access, use, or disclosure of PHI that compromises the security or privacy of such information.

#### ARTICLE 1 - RECITALS cont'd

- (b) "Business Associate" shall mean Business Associate named above and shall include all successors, assigns, affiliates, subsidiaries, and related companies.
- (c) "Designated Record Set" has the same meaning as the term "designated record set" in 45 CFR §164.501, which includes enrollment, payment, billing, claims adjudication and case or medical management record systems maintained by or for a health plan, or other information used in whole or part by or for the Plan to make decisions about individuals.
- (d) "*EDI Rule*" shall mean the Standards for Electronic Transactions as set forth at 45 CFR Parts 160, Subpart A and 162, Subpart A and I through R.
- (e) "Electronic PHI" or "ePHI", shall mean PHI that is transmitted by or maintained in electronic media.
- (f) "HIPAA" means the Health Insurance Portability and Accountability Act of 1996.
- (g) "HITECH Act" means the Health Information Technology for Economic and Clinical Health Act of 2009.
- (h) "Individual" shall have the same meaning as the term "Individual" in 45 C.F.R. §160.103 and shall include a person who qualifies as a personal representative in accordance with 45 C.F.R. §164.502(g).
- (i) "Minimum Necessary" means the least amount of PHI needed to accomplish the intended purpose of the use or disclosure.
- (i) "Omnibus Rule" means the HIPAA Omnibus Rule of 2013.
- (k) "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information as set forth in 45 C.F.R. Parts 160 and 164, subparts A and E.
- (1) "Protected Health Information" or "PHI" shall have the same meaning as the term "protected health information" in 45 C.F.R. §160.103 (as amended by the HITECH Act) limited to the information created or received by Business Associate from or on behalf of SBBC.
- (m) "Required by Law" shall have the same meaning as the term "required by law" in 45 C.F.R. §164.103.
- (n) "Secretary" shall mean the Secretary of the Department of Health and Human Services or his or her designee.
- (o) "Security Rule" shall mean the Standards for Security of ePHI as set forth in 45 C.F.R. Parts 160 and 164 Subpart C.
- (p) "Unsecured PHI" shall mean PHI that is not secured through the use of a technology or methodology specified by the Secretary in guidance or as otherwise defined in §13402(h) of the HITECH Act.

Terms used but not defined in this Agreement shall have the same meaning as those terms in 45 C.F.R. §§ 164.103 and 164.501 and the HITECH Act.

#### 2. Obligations and Activities of Business Associate Regarding PHI.

- (a) Business Associate agrees to not use or further disclose PHI other than as permitted or required by this Agreement or as Required by Law.
- (b) Business Associate agrees to comply with the "Minimum Necessary" rule when using, disclosing, or requesting PHI, except when a specific exception applies under HIPAA or the HITECH Act.
- (c) Business Associate agrees to use appropriate safeguards and comply, where applicable, with the HIPAA Security Rule to prevent use or disclosure of the PHI other than as provided for by this Agreement.
- (d) Business Associate agrees to report to SBBC, as soon as reasonably practicable, any impermissible use or disclosure of PHI it becomes aware of, and any use or disclosure of PHI not provided for by this Agreement. Any report of breach should be in substantially the same form as Exhibit A hereto.
- (e) Business associate shall promptly inform SBBC of a Breach of Unsecured PHI within the next business day of when Business Associate knows of such Breach
- (f) For the Breach of Unsecured PHI in its possession:
  - Business Associate will perform a Risk Assessment to determine if there is a low probability that the PHI has been compromised. Business Associate will provide SBBC with documentation showing the results of the Risk Assessment. The Risk Assessment will consider at minimum the following factors:
    - a. The nature and extent of the PHI involved, including the types of identifiers and the likelihood of re-identification:
    - b. The unauthorized person who used the PHI or to whom the disclosure was made:
    - c. Whether the PHI was actually acquired or viewed; and
    - d. The extent to which the risk to the PHI has been mitigated.
  - Business Associate will prepare and distribute, at its own cost, any and all required notifications under Federal and Florida law, or reimburse SBBC any direct costs incurred by SBBC for doing so.
  - 3. Business Associate shall be responsible for all fines or penalties incurred for failure to meet Breach notice requirements pursuant to Federal and/or Florida law.

- (g) Business Associate agrees to ensure that, and obtain assurance from, any and all agents, including subcontractors (excluding entities that are merely conduits), to whom it provides PHI, to agree to the same restrictions and conditions that apply to Business Associate with respect to such information. All agents and subcontractors engaged by the Business Associate that create, maintain, receive or transmit PHI must comply with the HIPAA Rules, including the rules to extend the requirements to the agent's or subcontractor's subcontractors.
- (h) Business Associate agrees to provide SBBC access, at the request of SBBC, and in the time and manner designated by SBBC, to PHI in a Designated Record Set, in order for SBBC to meet the requirements under 45 C.F.R. § 164.524.
- (i) Business Associate agrees to amend PHI in a Designated Record Set at SBBC's, or an Individual's, direction pursuant to 45 C.F.R. § 164.526, in the time and manner designated by SBBC. Business Associate agrees to make internal practices, policies, books and records relating to the use and disclosure of PHI available to SBBC, or at the request of SBBC to the Secretary, in a time and manner as designated by SBBC or the Secretary, for purposes of the Secretary determining SBBC's compliance with the Privacy Rule. Business Associate shall immediately notify SBBC upon receipt or notice of any and all requests by the Secretary to conduct an investigation with respect to PHI received from SBBC.
- (j) Business Associate agrees to document any and all disclosures of PHI and information related to such disclosures that are not excepted under 45 C.F.R. § 164.528(a)(1) as would be reasonably required for SBBC to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. § 164.528.
- (k) Business Associate agrees to provide to SBBC or an Individual, in a time and manner designated by SBBC, information collected in accordance with paragraph (j) above, to permit SBBC to respond to a request by an Individual for an accounting of disclosures of PHI in accordance with 45 C.F.R. § 164.528.
- (1) Business Associate agrees to use or disclose PHI pursuant to the request of SBBC; provided, however, that SBBC shall not request Business Associate to use or disclose PHI in any manner that would not be permissible under the Privacy Rule if done by SBBC.
- (m) Business Associate agrees to mitigate, to the extent practicable, any and all harmful effects that are known to Business Associate of a use or disclosure of PHI, or a Breach of Unsecured PHI, by Business Associate in violation of the requirements of this Agreement, the Privacy Rule, the Security Rule, the HITECH Act or HIPAA generally.
- (n) Business Associate shall provide SBBC with a copy of any notice of privacy practices it produces in accordance with 45 C.F.R. § 164.520, as well as any and all changes to such notice.
- (o) Business Associate, if performing a function that applies to Covered Entity, agrees to comply with the requirements that apply to the Covered Entity.

#### 3. Permitted Uses and Disclosures of PHI by "Business Associate".

- (a) Except as otherwise limited by this Agreement, Business Associate may use or disclose PHI to perform functions, activities or services for, or on behalf of, SBBC pursuant to any Agreements for services between the parties provided that such use or disclosure would not violate the Privacy Rule if done by SBBC.
- (b) Except as otherwise limited by this Agreement, Business Associate may use PHI for the proper management and administration of Business Associate and to carry out the legal responsibilities of Business Associate.
- (c) Except as otherwise limited by this Agreement, Business Associate may disclose PHI for the proper management and administration of Business Associate and to carry out the legal responsibilities of Business Associate if: (i) such disclosure is Required by Law, or (ii) Business Associate obtains reasonable assurances from the person to whom the information is disclosed that such information will remain confidential and used or further disclosed only as Required by Law or for the purposes for which it was disclosed to the person, and the person agrees to notify Business Associate of any and all instances of which it is aware that the confidentiality of the information has been breached.
- (d) Except as otherwise limited by this Agreement, Business Associate may use PHI to provide Data Aggregation services to SBBC as permitted by 42 C.F.R. § 164.504(e)(2)(i)(B).

#### 4. Obligations of SBBC Regarding PHI.

- (a) SBBC shall provide Business Associate with the notice of privacy practices that SBBC produces in accordance with 45 C.F.R. § 164.520, as well as any changes to such notice.
- (b) SBBC shall provide Business Associate with any and all changes in, or revocation of, authorization by an Individual to use or disclose PHI, if such changes affect Business Associate's permitted or required uses and disclosures.
- (c) SBBC shall notify Business Associate of any and all restrictions to the use or disclosure of PHI that SBBC has agreed to in accordance with 45 C.F.R. §164.522.
- (d) SBBC and its representatives shall be entitled to audit Business Associate from time-to-time to verify Business Associate's compliance with the terms of this Agreement. SBBC shall provide Business Associate written notice at least ten (10) business days prior to the audit described in this paragraph. SBBC shall be entitled and enabled to inspect the records and other information relevant to Business Associate's compliance with the terms of this Agreement. SBBC shall conduct its review during the normal business hours of Business Associate, as the case may be, and to the extent feasible without unreasonably interfering with Business Associate's normal operations.

#### 5. Security of Electronic Protected Health Information.

(a) Business Associate has implemented policies and procedures to ensure that its receipt, maintenance, or transmission of "electronic protected health information" (as defined in 45 C.F.R. §160.103) ("ePHI") on behalf of SBBC complies with the applicable administrative, physical, and technical safeguards required for protecting the confidentiality and integrity of ePHI in 45 C.F.R. Part 160 and 164 subpart C.

- (b) Business Associate agrees that it will ensure that its agents or subcontractors agree to implement the applicable administrative, physical, and technical safeguards required to protect the confidentiality and integrity of ePHI pursuant to 45 C.F.R. Part 164.
- (c) Business Associate agrees to report to SBBC all Security Incidents (as defined by 45 C.F.R. Part 164.304 and in accordance with applicable Florida law) of which it becomes aware. Business Associate agrees to report the Security Incident to SBBC as soon as reasonably practicable, but not later than 10 business days from the date the Business Associate becomes aware of the incident.
- (d) SBBC agrees and understands that SBBC is independently responsible for the security of ePHI in its possession or for ePHI that it receives from outside sources including Business Associate.

#### 6. Compliance with EDI Rule.

Business Associate agrees that it will comply with all applicable EDI standards. Business Associate further agrees that it will use its best efforts to comply with all applicable regulatory provisions in addition to the EDI Rule and the Privacy Rule that are promulgated pursuant to the Administrative Simplification Subtitle of HIPAA.

#### 7. Subsequent Legislative or Regulatory Changes.

Any and all amendments to the laws or regulations affecting the Privacy Rule, Security Rule, the HITECH Act, Omnibus Rule, or HIPAA shall be deemed to amend this Agreement and be incorporated without further action of the parties.

#### 8. Amendment.

The parties shall amend this Agreement, as is necessary, so that SBBC remains in compliance with any future changes to the Privacy Rule, the Security Rule, the HITECH Act and HIPAA. The parties may amend this Agreement for any other reasons as they deem appropriate. This Agreement shall not be amended except by written instrument executed by the parties.

#### 9. Term and Termination.

- (a) Term. This Agreement shall be effective upon the execution of all parties and shall remain in effect until such time as SBBC exercises its rights of termination under section 9(b) or 9(c) and until the requirements of Section 9(d) below are satisfied. The rights and obligations of Business Associate under Section 9(d) shall survive termination of this Agreement.
- (b) Termination for Convenience. This Agreement may be terminated without cause and for convenience by SBBC during the term thereof upon thirty (30) days written notice to Business Associate.
- (c) Termination for Cause by SBBC. Upon SBBC's knowledge of a material breach by Business Associate, SBBC shall provide an opportunity for Business Associate to cure the breach. If Business Associate does not cure the breach within thirty (30) days from the date that SBBC provides notice, SBBC shall have the right to terminate this Agreement, the Service Agreement, or both, by providing thirty (30) days advance written notice of such termination to Business Associate.

SBBC may terminate this Agreement without penalty or recourse to SBBC if SBBC determines that Business Associate has violated a material term of this Agreement.

Upon Business Associate knowledge of a material breach by SBBC, Business Associate shall provide an opportunity for SBBC to cure the breach. If SBBC does not cure the breach within thirty (30) days of the date that Business Associate provides notice of such breach to SBBC, Business Associate shall have the right to terminate this Agreement, the Service Agreement, or both, by providing thirty (30) days advance written notice of such termination to SBBC.

(d) Effect of Termination. Upon termination of this Agreement for any reason, Business Associate shall return or destroy all PHI received from SBBC, or created or received by Business Associate on behalf of SBBC. Business Associate shall not retain any copies of the PHI except to the extent that the destruction or return of the PHI is infeasible. Business Associate shall provide to SBBC written notification of the conditions that make return or destruction of the PHI infeasible. If it is determined by SBBC that the return or destruction of PHI is infeasible, Business Associate shall extend the protections of this Agreement to such PHI and limit further uses and disclosures of such PHI to those purposes that SBBC explicitly authorizes in writing for so long as Business Associate maintains such PHI.

#### 10. Indemnification.

- (a) <u>By SBBC</u>: SBBC agrees to be fully responsible for its acts of negligence or its agent's acts of negligence when acting within the scope of their employment and agrees to be liable for any damages resulting from said negligence.
- (b) By Business Associate: Business Associate agrees to indemnify, hold harmless and defend SBBC, its agents, servants and employees from any and all claims, judgments, costs and expenses including, but not limited to, reasonable attorney's fees, reasonable investigative and discovery cost, court costs and all other sums which SBBC, its agents, servants and employees must pay or become obligated to pay on account of any, all and every claim or demand, or assertion of liability, or any claim or action founded thereon, arising or alleged to have arisen out of the products, goods, or services furnished by Business Associate, its agents, servants or employees while such equipment is on premises owned or controlled by SBBC; or the negligence of Business Associate's agents when acting within the scope of their employment or agency, whether such claims, judgments, costs and expenses be for damages, damage to property including Business Associate's property, and injury or death of any person whether employed by Business Associate, SBBC or otherwise.

#### 11. No Waiver of Sovereign Immunity.

Nothing contained herein is intended to serve as a waiver of sovereign immunity by any agency or political subdivision to which sovereign immunity may be applicable or as a waiver of limits to liability or rights existing under Section 768.28, Florida Statutes.

#### **ARTICLE 3 – GENERAL CONDITIONS**

#### 12. No Third Party Beneficiaries.

The parties expressly acknowledge that it is not their intent to create or confer any rights or obligations in or upon any third person or entity under this Agreement. The parties agree that there are no third party beneficiaries to this Agreement and that no third party shall be entitled to assert a claim against any of the parties based upon this Agreement. Nothing herein shall be construed as consent by an agency or political subdivision of the State of Florida to be sued by third parties in any matter arising out of any contract.

#### 13. Non-Discrimination.

The parties shall not discriminate against any employee or participant in the performance of the duties, responsibilities and obligations under this Agreement because of age, color, disability, gender identity, gender expression, national origin, marital status, race, religion, sex or sexual orientation.

#### 14. Records.

Each party shall maintain its own respective records and documents associated with this Agreement in accordance with the records retention requirements applicable to public records. Each party shall be responsible for compliance with any public documents request served upon it pursuant to Section 119.07, Florida Statutes, and any resultant award of attorney's fees for non-compliance with that law.

#### 15. Preparation of Agreement.

The parties acknowledge that they have sought and obtained whatever competent advice and counsel as was necessary for them to form a full and complete understanding of all rights and obligations herein and that the preparation of this Agreement has been their joint effort. The language agreed to herein expresses their mutual intent and the resulting document shall not, solely as a matter of judicial construction, be construed more severely against one of the parties than the other.

#### 16. Waiver.

The parties agree that each requirement, duty and obligation set forth herein is substantial and important to the formation of this Agreement and, therefore, is a material term hereof. Any party's failure to enforce any provision of this Agreement shall not be deemed a waiver of such provision or modification of this Agreement. A waiver of any breach of a provision of this Agreement shall not be deemed a waiver of any subsequent breach and shall not be construed to be a modification of the terms of this Agreement.

#### 17. <u>Compliance with Laws</u>.

Each party shall comply with all applicable federal and state laws, codes, rules and regulations in performing its duties, responsibilities and obligations pursuant to this Agreement.

#### Binding Effect.

This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective successors and assigns.

#### 19. Assignment.

Neither this Agreement nor any interest herein may be assigned, transferred or encumbered by any party without the prior written consent of the other party. There shall be no partial assignments of this Agreement including, without limitation, the partial assignment of any right to receive payments from SBBC.

#### **ARTICLE 3 – GENERAL CONDITIONS**

#### 20. Force Majeure.

Neither party shall be obligated to perform any duty, requirement or obligation under this Agreement if such performance is prevented by fire, hurricane, earthquake, explosion, wars, sabotage, accident, flood, acts of God, strikes, or other labor disputes, riot or civil commotions, or by reason of any other matter or condition beyond the control of either party, and which cannot be overcome by reasonable diligence and without unusual expense ("Force Majeure"). In no event shall a lack of funds on the part of either party be deemed Force Majeure.

#### 21. Place of Performance.

All obligations of SBBC under the terms of this Agreement are reasonably susceptible of being performed in Broward County, Florida and shall be payable and performable in Broward County, Florida.

#### 22. Notices.

When any of the parties desire to give notice to the other, such notice must be in writing, sent by U.S. mail, postage prepaid, addressed to the party for whom it is intended at the place last specified; the place for giving notice shall remain such until it is changed by written notice in compliance with the provisions of this paragraph. For the present, the parties designate the following as the respective places for giving notice:

To SBBC: Superintendent of Schools

The School Board of Broward County, Florida

600 Southeast 3<sup>rd</sup> Avenue Fort Lauderdale, Florida 33301

With a Copy to: Director, Benefits & Employment Services

7770 W. Oakland Park Blvd.

Sunrise, FL 33351

Privacy Officer

Risk Management Department

The School Board of Broward County, Florida

600 S.E. 3<sup>rd</sup> Avenue, 11<sup>th</sup> Floor Ft. Lauderdale, FL 33301

To Business Associate: Hugh B. Bishop, Esq., President, BENCOR, Inc.

2 N. Tamiami Trail, Suite 602 Sarasota, Florida 34236

With a Copy to: BENCOR, Inc.

10 Fairway Drive, Suite 300 Deerfield Beach, Florida 33441

#### ARTICLE 3 – GENERAL CONDITIONS

#### 23. Severability.

In case any one or more of the provisions contained in this Agreement shall for any reason be held to be invalid, illegal, unlawful, unenforceable or void in any respect, the invalidity, illegality, unenforceability or unlawful or void nature of that provision shall not affect any other provision and this Agreement shall be considered as if such invalid, illegal, unlawful, unenforceable or void provision had never been included herein.

#### 24. Captions.

The captions, section numbers, title and headings appearing in this Agreement are inserted only as a matter of convenience and in no way define, limit, construe or describe the scope or intent of such articles or sections of this Agreement, nor in any way effect this Agreement and shall not be construed to create a conflict with the provisions of this Agreement.

#### 25. Authority.

Each person signing this Agreement on behalf of either party individually warrants that he or she has full legal power to execute this Agreement on behalf of the party for whom he or she is signing, and to bind and obligate such party with respect to all provisions contained in this Agreement.

#### 26. No Waiver of Rights, Powers and Remedies.

The parties agree that each requirement, duty, right and obligation set forth herein is substantial and important to the formation of this Agreement and, therefore, is a material term hereof. Any party's failure to enforce any provision of this Agreement shall not be deemed a waiver of such provision or modification of this Agreement unless the waiver is in writing and signed by the party waiving such provision. A written waiver shall only be effective as to the specific instance for which it is obtained and shall not be deemed a continuing or future waiver.

#### 27. Regulatory References.

A reference in this Agreement to any part of the Privacy Rule, the Security Rule, the HITECH Act. or HIPAA shall refer to the most current form of legislation, and shall incorporate any future amendments.

#### 28. Governing Law.

This Agreement shall be interpreted and construed in accordance with and governed by the laws of the State of Florida. Any controversies or legal problems arising out of this Agreement and any action involving the enforcement or interpretation of any rights hereunder shall be submitted to the jurisdiction of the State courts of the Seventeenth Judicial Circuit of Broward County, Florida.

#### 29. Entire Agreement.

This Agreement incorporates and includes all prior negotiations, correspondence, conversations, agreements and understandings applicable to the matters contained herein and the parties agree that there are no commitments, agreements or understandings concerning the subject matter of this Agreement that are not contained in this Agreement. Accordingly, the parties agree that no deviation from the terms hereof shall be predicated upon any prior representations or agreements, whether oral or written.

IN WITNESS WHEREOF, the parties hereto have made and executed this Agreement on the date first above written.

#### FOR SBBC:

(Corporate Seal)

THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA

ATTEST:

Donna P. L'orn Chair

Robert W. Runcie, Superintendent of Schools

Approved as to Form and Legal Content:

#### FOR BUSINESS ASSOCIATE

Signature Witnes Witnes	
STATE OF FIRIDA  COUNTY OF SARASOFA  The foregoing instrument was acknowledge or who produced an oath this 18 day of August	ed before me by Hugh Bishop who is personally known to me as identification and who did / did not first take . 2020.
My Commission Expires: 3/19/22	Signature - Notary Public
Carole J. Dubosky NOTARY PUBLIC STATE OF FLORIDA Comm# GG189603 Expires 3/19/2022	Notary's Printed Name  GG 189603  Notary's Commission No.

#### **EXHIBIT A**

# NOTIFICATION TO THE SCHOOL BOARD OF BROWARD COUNTY, FLORIDA

#### ABOUT A BREACH OF UNSECURED PROTECTED HEALTH INFORMATION

This notification is made pursuant to Section 2(d) of the Business Associate Agreement between THE SCHOOL BOAR OF BROWARD COUNTY, FLORIDA ("SBBC") and
(Business Associate).
Business Associate hereby notifies SBBC that there has been a breach of unsecured (unencrypted) protected health information (PHI) that Business Associate has used or has had access to under the terms of the Business Associate Agreement.
Description of the breach:
Date or date range of the breach:
Date of the discovery of the breach:
Number of individuals affected by the breach:
The types of unsecured PHI that were involved in the breach (such as full name, Social Security number, date of birth, home address, account number, or disability code):
Description of what Business Associate is doing to investigate the breach, to mitigate losses, and to protect against any further breaches:
Recommended steps the individuals whose information was breached should take to protect themselves from potential harm resulting from the breach:
Contact information to ask questions or learn additional information:
Name:
Title:
Address:
Email Address:
Phone Number:

#### RECOMMENDATION TABULATION

	Broward County Public Scho	1015									
RFP #:	FY21-031	Tentative Board Meeting Date*: TBD									
RFP Title:	RETIREMENT PLAN ADMINISTRATION &	# Notified:	159	# Downloaded:	17						
	INVESTMENT MANAGEMENT SERVICES	# of Responses Rec'd:	6	# of "No Bids":	0						
For:	BENEFITS & EMPLOYMENT SERVICES	RFP Opening Date :	APRIL 8, 2020	)							
Fund:	(School/Department) EMPLOYEE CONTRIBUTION	Advertised Date:	MAY 12, 2020	)							
dversely affected r intended decision total or failure to hat "The formal vays during which Director of Procur rotesting an intensional County, BBC Policy 3320 (*) The Cone of date stated above SASED UPON SWIAC), IT IS	Services and <a href="www.Demandstar.com">www.Demandstar.com</a> on <a href="JULY">JULY</a> 24 2020 @ JULY 24 2	test, in writing, within 72 helays after the date the notice ceedings under this chapter, upon which the protest is be of the 72-hour time periodulevard, Suite 323, Sunrise, filling the formal written prothe estimated value of the ellowed for filling a bond shad to be in effect until it is a second for the actual date.  ON TABULATION  DENT'S INSURANCE & STED PROPOSER BE	purs after the pose of protest is fill Section 120.57(ased." Saturdays, provided. Filing Florida 33351. A ptest, a bond, payeontract. Failure II constitute a warpproved by SB the Cone of Sill WELLNESS ARECOMMENI	sting of the notice of ded. Failure to file a not (3)(b), Florida Statutes, Sundays, state holidas shall be at the office my person who files are vable to The School Beto post the bond requirer of the right to probable. The Board medence has concluded	ecision office of a states ays and a of the a action ord of ired by officest.						
//WBE ADVIS	SOR: ANNE MARIE RICHARDS, ADVOCACY & CC	OMPLIANCE COORDIN	NATOR								
	BENCOR,	, INC.									
CONTRACT PE	ERIOD: JANUARY 1, 2021 THROUGH DECEMBER	31, 2023									
	Michela But lil										

The School Board of Broward County, Florida, prohibits any policy or procedure which results in discrimination on the basis of age, color, disability, gender expression, national origin, marital status, race, religion, sex or sexual orientation. Individuals who wish to file a discrimination complaint, may call the Executive Director, Benefits & EEO Compliance at 754-321-2150 or Teletype Machine (TTY) at 754-321-2158.

(Purchasing Agent)

Date:

Individuals with disabilities requesting accommodations under the Americans with Disabilities Act (ADA) may call the Equal Educational Opportunities (EEO) at 754-321-2150 or Teletype Machine (TTY) at 754-321-2158.

By:

#### RFP FY21-031

## RETIREMENT PLAN ADMINISTRATION & INVESTMENT MANAGEMENT SERVICES

#### Rejection Sheet

Requirements of the RFP. Sections 6.4 Insurance Requirements. Empower took exceptions in 6.4, stating that they reserved the right to modify the language of the insurance requirements; reserved the right to self-insure any exposure and change the limits. Additionally, Empower state that they could not provide notice of the cancellation of their insurance policies. They further state that they would provide a copy of the Insurance Certificate, but not the actual policy. Section 4.2, Minimum Eligibility, states, "In order to be considered for an award and to be further evaluated, Proposer must meet or exceed the following criteria as of the opening date of the Proposal. Empower did not meet or exceed the requirements of Section 4.2.5 Insurance requirements by taking exception to the insurance requirements of the RFP and is therefore disqualified...

Reject proposal from <u>ICMA-RC</u> for failure to meet the Minimum Eligibility Requirements of the RFP. ICMA-RC submitted exceptions to Attachment K and L as a separate document, which also outlined the Board's liability. ICMA-RC was deemed non-responsive for not meeting the liability provision of 4.2.1 of the minimum eligibility. ICMA-RC did not meet or exceed the minimum eligibility requirements of the RFP and is therefore disqualified.

Reject proposal from <u>VALIC Retirement Services Company</u> for failure to meet the Minimum Eligibility Requirements of the RFP. VALIC took exceptions to Section 6.4; 6.47 and 6.48, including not providing a copy of the insurance policy. VALIC did not meet or exceed the requirements of Section 4.2.5 Insurance requirements by taking exception to the insurance requirements. VALIC did not meet or exceed the minimum eligibility requirements of the RFP and is therefore disqualified.

SCO	DRING	SHE	ET							
Retirement Plan Administration and Investment Management Services RFP FY21-031	Max Points	Anna Fusco	Richard Judd	Judith Marte	Erum Motiwala	Harold "Chip" Osborn	Daniel Reynolds	Pete Tingom	Jack Vesey	Average Score
TOTAL SCORE	100								a purb	14.16
BENCOR, Inc.		97	90	95	93	81	96	94	89	92
MidAmorica Administrative & Retirement Solutions, LLC		62	50	84	73	64	79	74	73	70
Nationwide Retirement Solutions, Inc.			60	80	63	65	85	63	78	70
Signature:	Date:	Espera		L						10.000.00